

NATIONAL BRAIDING INDUSTRIES (PTY) LTD

DOCUMENT : QUALITY MANUAL

Doc. No. : QM

SUBJECT : QUALITY POLICY STATEMENT

Amendment No. : 09

Controlling Officer: Quality Assurer: Sudesh Bikram

Effective Date : 03-02-13

Approving Officer: General Manager : Chris Fell

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QUALITY POLICY STATEMENT NATIONAL BRAIDING INDUSTRIES

As General Manager, and in Keeping with the Group Policy, National Braiding Industries is committed to improving the Performance of this Company and to remain a Market Leader in the Narrow Fabrics Field.

TOP MANAGEMENT INTENDS MAINTAINING THIS BY :

- a) Focusing on customer, employee and supplier needs in order to ensure a mutually beneficial relationship at all times.
- b) Realizing that our customers are the most important part of our Business and we will provide Products and Services, which will fully meet our Internal and External Customer requirements, **First Time, On Time, Every Time.**
- c) Enhancing Customer Satisfaction by including Processes, for Continual Improvement of all Core Processes and Supporting Processes, including the Quality Management System.
- d) Complying with the SABS 9001 : 2008 Code of Practice as well as Statutory and Regulatory Regulations.
- e) Setting realistic, measurable objectives that have the commitment of the entire Workforce.
- f) Providing and assessing the necessary resources needed to achieve the set Objectives.
- g) Key responsibility is with the respective Manager on a day to day basis to raise issues and suggest ways to rectify them.
- h) Ensure all Processes will be measurable, thus striving for improvement of our Product and Service.
- i) To provide a safe and Healthy working environment that will promote work Satisfaction, Teamwork, Motivation and Quality Awareness to promote dedication to **"Doing Things Right, The First Time"**

C. FELL
GENERAL MANAGER

DATE